

FULL WARRANTY MERCURY LUX

You acknowledge and agree that KM3KM Electronics LLC shall not be held liable for any consequential damages to person or property resulting from the use of any KM3KM Electronics LLC products. This includes, but is not limited to, physical damage, burns, accidents, or interference damage to any third-party electronic equipment.

KM3KM assures you that the Mercury LUX product is thoroughly tested for any defects in material and workmanship before it is shipped to you. We guarantee that your Mercury LUX is free from any design or manufacturing defects and that it functions as described.

COVERED: Your MERCURY LUX is protected under normal use and service for a period of one (1) year from the date of delivery, including shipping, to the original purchaser. Please note that the warranty is non-transferable, as stated in our Terms and Conditions.

NOT COVERED: The warranty does not cover damages caused by natural disasters such as lightning, water, flood, fire, or other catastrophic events. It also does not cover damages resulting from improper installation, application, vandalism, or exceeding the operating specifications, as determined by our internal logging system.

KM3KM Electronics LLC warrants that the LDMOS device will be brand new from the manufacturer and free from any defects in materials and workmanship under normal application for a period of one (1) year from the date of delivery to the original buyer.

Customers will be responsible for parts and shipping costs after the warranty period expires. FREE labor will be provided to second-hand MERCURY PRODUCT owners.

When sending the MERCURY LUX for servicing within the warranty period, please ensure it is carefully packed, preferably in the original box and packing materials. KM3KM will provide a shipping label during the warranty period. Include a note with your name, address, email, and phone number, clearly outlining the issue. If, upon examination at the factory, the MERCURY LUX is determined by KM3KM to have been defective during the Warranty Period, it will be repaired and returned to the customer at no additional cost. However, if the issue is not attributed to manufacturing, material, or workmanship failure, the customer will be responsible for parts, return shipping, and original shipping costs.

As of 5/15/2024.